




Choosing a Home Care Agency

Home Care Assistance is committed to helping families make the best decision when seeking care for their loved ones. Our checklist of the most important questions to ask a potential home care provider is meant to assist you in your evaluation process.

		Company #2	Company #3
Has the company been responsive, informative and professional?	✓ Our Care Managers, all degreed professionals, are available 24 hours a day.		
Are their caregivers bonded and insured and employed by the company?	✓ We hire only 1 in 25 applicants; conduct extensive screening and background checks. Our caregivers are bonded and insured employees, not contractors.		
Does the company conduct any caregiver training, such as the Balanced Care Method™?	✓ Our Balanced Care Method™ training is a whole-person wellness approach, which helps our clients thrive.		
Does the company guarantee a personality match and offer caregiver interviews?	✓ We match our caregivers to clients and create a consistent care team for each client.		
Does the company offer back-up caregivers in case of emergency?	✓ Our extensive roster of trained employees means our clients' care needs are met.		
Does the company create a detailed care plan, perform regular quality assurance visits, client satisfaction reviews and caregiver evaluations?	✓ We create a 5-10 page care plan after conferring with client, family and medical team. We conduct regular quality assurance visits to ensure client satisfaction, and update the care plan as needed.		
Does the company offer a satisfaction guarantee but require a long-term contract or commitment?	✓ We provide our services without a long-term contract; you can use our services for as long as you need them.		
Is the company a recognized leader in the long-term care industry with a specific program to delay the onset or progression of dementia?	✓ We are a leading, long-term care company. We proudly offer the Cognitive Therapeutics Method™, a research-based series of engaging activities to delay the onset of, or slow the progress of dementia.		

For more information on our services in **Omaha, NE:** www.HomeCareAssistanceOmaha.com or call **402-763-9140** or in **Lincoln, NE:** www.HomeCareAssistanceLincoln.com or call **402-261-5158**.

Our mission is to change the way the world ages. We provide older adults with comprehensive care, enabling them to live happier, healthier lives at home. Our services are distinguished by the caliber of our caregivers, the responsiveness of our staff and our expertise in Live-In care. We embrace a positive, balanced approach to aging centered on the evolving needs of older adults.